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Exam : **CLSSYB**

Title : Certified Lean Six Sigma
Yellow Belt

Vendor : GAQM

Version : DEMO

NO.1 Lean Principles defines for us _____ specific areas where waste typically exists in our processes.

- A. Three
- B. Five
- C. Seven
- D. Nine

Answer: C

NO.2 Al bought a handheld GPS from his local electronics store. When he entered an address it would not function. For the manufacturer of the GPS this would be categorized as what type of cost?

- A. Internal Failure Cost
- B. Prevention Cost
- C. External Failure Cost
- D. Appraisal Cost

Answer: C

NO.3 In the expression $Y = f(X_n)$ Y, the output, is the _____ variable and X_n , the inputs, are the _____ variables.

- A. Independent, dependent
- B. Individual, multiple
- C. Sole, multiple
- D. Dependent, independent

Answer: D

NO.4 A key metric in Six Sigma is the DPMO which stands for _____?

- A. Delayed production metrics output
- B. Defects by management oversight
- C. Defects per million opportunities
- D. Developed production management oversight

Answer: C

NO.5 One of the primary objectives of constructing an X-Y Diagram is to separate the vital few Y's from the trivial many Y's.

- A. True
- B. False

Answer: B

NO.6 To construct a Fishbone Diagram and capture all the issues of interest it is best if your team uses the _____ approach.

- A. Graphical
- B. Data collection
- C. Shewhart
- D. Brainstorming

Answer: D

NO.7 A Micro Process Map may map a process showing the entire activities of a department and can likely be broken into many Macro Process Maps showing numerous processes that comprise the activities of the department.

- A. True
- B. False

Answer: B

NO.8 At the beginning of a project we must keep in mind there are basically three views of a process: What you THINK it is, What the SUPPLIER wants and What it SHOULD be.

- A. True
- B. False

Answer: B

NO.9 As we conceive and define a LSS project one of the overriding things we hope to accomplish is to reduce the _____.

- A. Work force
- B. Number of process steps
- C. Inventory
- D. Cost of Poor Quality

Answer: D

NO.10 The Value Chain in an organization is the sum total of all the processes which occur in the business to take inputs and turn them into customer desired outputs.

- A. True
- B. False

Answer: A

NO.11 As we attempt to find a commonality of terms to assess the performance of a broad range of processes we use a key metric called the DPMO which stands for _____?

- A. Delayed production metrics output
- B. Defects by management oversight
- C. Defects per million opportunities
- D. Developed production management oversight

Answer: C

NO.12 Systems and structures are the basis for allowing people to change their behaviors permanently and are accomplished through which of the following?

- A. Documented performance objectives
- B. Defined procedures
- C. Accurate job descriptions
- D. Incentive compensation
- E. All of these answers are correct

Answer: E

NO.13 The Control Plan is created following the finalization of the Measure Phase and can be closed when?

- A. After the project costs have been recouped
- B. When the Champion says so
- C. Never, a Control Plan must stay in place
- D. At the fiscal yearend of the business

Answer: C

NO.14 The Pareto Chart is a tool that displays data that typically follows what ratio?

- A. 70:30
- B. 80:20
- C. 90:10
- D. 95:5

Answer: B

NO.15 The ROI for a project is a measurement metric that stands for _____ and is one of the methods used to measure the success of a Lean Six Sigma project.

- A. Return on Investment
- B. Recognition of Innovation
- C. Recovery of Investment
- D. Return on Inventory

Answer: A